



## Product Brief

# Office 365™ from AT&T

More connections, less complexity with AT&T

If you want to help increase productivity in your business – without increasing pressure on your IT staff – consider Office 365 from AT&T. This cloud-based software suite releases you from installing, deploying, supporting and updating Office 365 applications. And best of all, you have a single point of contact: AT&T.

When you choose us to deliver your Office 365 applications as a service, you can take advantage of the reach and reliability of the AT&T network. You can also expand calling capabilities with a new voice feature that is offered in the US only from AT&T.

### Simplify with a Single Source

AT&T brings you four Office 365 applications, so you have more options to communicate and collaborate the way you want. Employees can tap into a robust suite of productivity tools from nearly any device and virtually anywhere there's an Internet connection.

It's easier for them because there's no software to download, and they can use their familiar, everyday devices to connect with the people, applications and data they need. It's easier for you because just one stop at AT&T brings you a comprehensive collaboration solution with a single point of responsibility and contact for full lifecycle support.

We can start by helping you migrate services to AT&T's cloud and continue with direct access to 24/7 technical support between your IT staff and AT&T Office 365 experts. A self-service portal lets you access how-to documents, start a chat with AT&T service professionals, view activity logs and add and delete users. A single Office 365 bill from AT&T, where supported, can simplify accounting.

AT&T also offers you a voice connection feature, available as an option with Lync Online®. By connecting users to the public switched telephone network (PSTN), this feature enables users to make or receive calls to and from any phone number – including Lync, Skype, mobile or landlines – directly from each Office 365 application in the suite.

### Feature-Rich Communication and Collaboration

With Office 365 from AT&T, you have access to these fully standardized, off-the-shelf solutions via AT&T's cloud, without needing to maintain them on your own servers.

### Lync Online with AT&T Voice Connection Feature

Lync Online simplifies communication and collaboration by providing users with a single software client for a range of tools, from presence and instant messaging to video and voice. The optional voice connection feature builds upon these benefits by expanding the calling universe.

While Office 365 users have been able to make voice calls to and from other Lync or Skype users with Lync Online, connecting to a landline or mobile number used to mean interrupting the workflow, opening up a different application or picking up another device. Now, the voice connection feature lets you make calls over the PSTN too. As a result, you can:

- Broaden calling services to include virtually anyone – both wired and wireless contacts

### Potential Benefits

- A single point of responsibility and contact for full lifecycle support
- Superior voice quality with the AT&T voice connection option
- Work from virtually anywhere and nearly any device
- Extend and expand communication and collaboration features
- Simplify deployment and management using AT&T's cloud-based services
- Speed provisioning and service activation
- Predictable pricing and minimal upfront CapEx

### Features

- Single number reach with the voice connection option
- One provider for network, voice, video, mobility and cloud services and application management
- Professional services assistance with your migration to the cloud
- Standard, off-the-shelf solution for flexibility and scalability
- AT&T Productivity Suite self-service portal to add or remove users

- Initiate and receive phone calls on desktop phones, smartphones or tablets, including local, domestic long distance and international calls
- Assign a single phone number for each user with simultaneous ringing on multiple devices, to help avoid missed calls
- Take advantage of AT&T SIP Trunking services for high-quality voice and support for PBX-like features

#### Exchange Online® from AT&T

Built to deliver the reliability your business demands, Exchange Online from AT&T provides access to hosted email, calendar and contacts on Internet connected smartphones, tablets or PCs.

#### SharePoint Online® from AT&T

SharePoint Online from AT&T lets you create highly secure sites to access and share your documents and files. Your users can work interactively on designs, contracts, presentations and more to speed decision making and business processes, while also collaborating with colleagues and customers across distances and time zones.

#### Office Online® from AT&T

Office Online delivers some of the most popular Office applications to workers while they're in the office or away. They can use a variety of wired and wireless devices to read emails and access databases, view and edit files, presentations, spreadsheets, and collaborate with extended teams of coworkers.

#### CapEx Down, Flexibility Up with Cloud

As a cloud-based solution, Office 365 from AT&T helps reduce the capital expense involved in procuring your own on-premises servers to host Office applications.

Predictable costs with fixed monthly fees help decrease upfront and on-going expenses. You can buy only what you need now and scale later, as you take advantage of pay-as-you-go, per-user pricing.

#### Voice Connection in Action with Office 365

Each Office 365 from AT&T application can take advantage of the voice connection feature. For example:

##### Lync Online from AT&T

If key decisions maker are missing from the conference, use the click-to call feature to reach them by phone, without leaving the web meeting. With single number reach, enabled by the voice connection feature, the same number can ring on both mobile and desk phones.

##### Exchange Online from AT&T

Why switch back and forth between your email, your contact list and your phone when you want to reach someone on their desk phone? Get it done in the same Exchange window. Just use the click-to-call feature to start the conversation. With the voice connection feature, a simultaneous ring makes them more reachable no matter where they are.

##### SharePoint Online from AT&T

Need to check facts on a contract you're reviewing? With SharePoint Online, you can see who authored the document and quickly click and call the authors, whether they're inside or outside of the office. With the voice connection feature, you can reach them across both wired and wireless environments.

##### Office Online from AT&T

Have a question on an Excel pricing sheet before an important off-site client meeting? You see the finance manager's name on the spreadsheet and use the click-to-call feature to reach her at headquarters to confirm figures and make changes before the customer meeting.

Rapid provisioning and service activation means your IT staff can respond to the demands of your business more quickly. Instead of managing, maintaining and upgrading the solution, they can devote their time to other mission-critical or high-priority projects that support your business goals.

You also have the flexibility to deploy Office as part of a customized hybrid solution, with Exchange Online and SharePoint Online in the cloud with Office 365 from AT&T and the Lync server in a dedicated environment hosted and managed by AT&T.

As part of your packaged Office 365 from AT&T solution, our professional services team can assist you with migration to the cloud, including integration, planning and implementation.

#### The AT&T Advantage

Why manage multiple vendors? AT&T delivers everything you need to rethink what's possible: from access to the cloud, to the latest devices, to the next generation of communications tools. Microsoft Office 365 from AT&T provides accessible, flexible, and highly secure cloud-based unified communications and collaboration tools in one seamless package, including AT&T support. When you add the AT&T voice connection feature, you have the power of voice calls and expanded collaboration with virtually anyone, practically anytime and anywhere and from a wide array of devices. Choose AT&T as your single source to help plan, integrate, deploy and maintain a comprehensive unified communications and collaboration solution. AT&T: delivering everything you need to rethink what's possible for your business.

For more information contact your AT&T Solution Provider.

